



## **HEALTH & SAFETY GUIDELINES**

### **BEFORE GUESTS ARRIVAL**

Compliance to the health and safety protocols.

Enhanced health & safety training programmes for all the employees (Authorized Health First Certification in all aspects of health, safety and hygiene).

Protective equipment worn by all employees throughout the hotel (PPE).

Weekly negative Covid-19 test is required from all the employees.

### **ON THE WAY TO THE HOTEL**

Transfers arranged with partners who comply strictly with hygiene procedures.

Limited number of passengers per vehicle according to the guidelines.

### **UPON ARRIVAL**

Suitable reception area with protective screen installed at the reception desk to ensure social distancing while check in.

Multiply sanitization stations for guests and employees.

Safe distances are kept.

### **IN YOUR ROOM**

Rooms are sanitized with industry leading cleaning and disinfecting products.

Reinforced room cleaning protocols to include extra disinfection of high touch room and bathroom areas before guests arrival.

Verified A/C hygiene.

Personal hygiene products are provided (antiseptic, disinfectant wipes).

All additional non basic equipment has been removed from the room.

### **GASTRONOMY**

Breakfast operating hours are extended & the necessary equipment is provided to all guests based to health & safety protocols.

Extra sanitization practices in all food production areas based to HACCP kitchen protocols.

Employees wear PPE.



### **POOL & JACUZZI**

Systematic chlorination of pools and jacuzzis with disinfectant products.

### **PUBLIC AREAS**

Multiply sanitization stations for guests and employees.  
Rigorous cleaning schedule of all public areas with frequent disinfection of all high contact surfaces.

### **SPA**

Access is only permitted by appointment and there will be gaps between sessions, to allow good cleaning and hygiene of the area.  
Spa staff is trained on appropriate hygiene as well as infection control precautions associated with the treatments will be provided.

### **GYM**

Our spa and gym will not be operational this season.

### **DEPARTURE**

Contactless checkout is available.  
Contactless payment is encouraged-Credit card charge of the balance upon clients confirmation.  
Invoice to be sent by email.